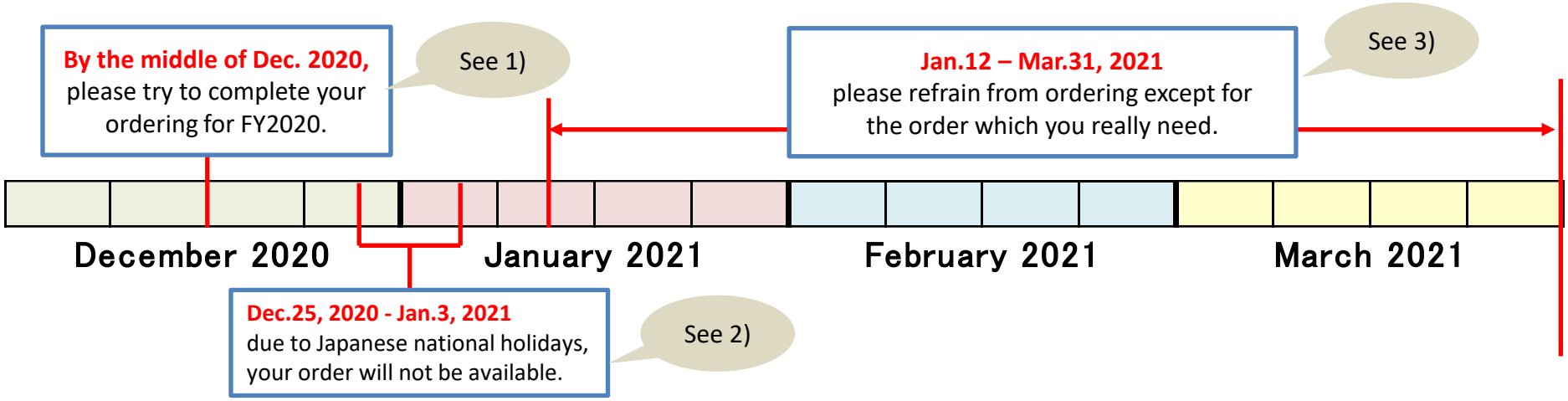
FY2020 Data Ordering Schedule

EORA2 PI



＜ FY2020 Data Ordering Schedule ＞

1) Please try to complete your order by the middle of Dec., 2020 avoiding your rush order around deadline.
2) Your order will not be available from Dec. 25, 2020 to Jan. 3, 2021 due to Japanese national holidays.
3) From Jan.12 to Mar.31, 2021, in order to prioritize the orders of ALOS 6th PI, please refrain from ordering except for the order you really need. Your remaining order quota for ALOS/ALOS-2 will be carried over to FY2021.

＜FY2021 Data Ordering Schedule＞

We will add your new order quota for ALOS/ALOS-2 to your remaining order quota in April, 2021.

When ordering, please continue to observe the order rules on next page.

2. Order Rules

Information for PI, Joint researcher and CI

--------<PLEASE STRICTLY OBSERVE Order Rules>----------

If you don't, there are cases when we suspend your ordering.

*You don't have any obligation to use up your order quota.
Please order just the data which you really need.
*The purpose of your use should be based on RA contract.
You can not order the data for other purposes.

1) The maximum number of scenes you can order per one time/one day
Please be sure to order
: within 10 scenes(ScanSAR: 5 scenes)per one time
: within 10 scenes(ScanSAR: 5 scenes)x 2 times totally per one day

2) On your ordering procedure, when you specify order options,
Please do not delete a check mark at "Providing in Parts" to avoid making your order "Batch Order" that is a single order with several scenes placing a high load on AUIG2.

3) Before you click "Go to Order" button, please be sure to confirm the processing level and other parameter setting.

4) The downloadable period is 10 days after the product is ready to be provided.
If you receive the email from AUIG2 that "Product providing preparation is completed", please start downloading as soon as possible.
After the downloadable period, the product will be deleted automatically.
We are not available to extend the download period or recover the product.

<NOTE>
Especially please pay attention to ScanSAR data which needs a lot of time to be downloaded due to its large data volume.

<ATTENTION>
-Please understand that there is a case which we ask you to stop ordering depending on situation.
-Please understand that we will not be able to recover
: your wrong order
: your expired download period

If you have any questions, please contact below.

EORC Order Desk
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