EORA2 PI
<FY2019 ALOS and ALOS-2 data Ordering Schedule>

See 1)

By the middle of Jan. 2020, please try to complete your ordering for FY2019.

Jan.16 – Mar.31, 2020 please refrain from ordering except for the order which you really need.

See 3)

December 2019   January 2020   February 2020   March 2020

Dec.27, 2019 - Jan.5, 2020 due to Japanese national, your order will not be available.

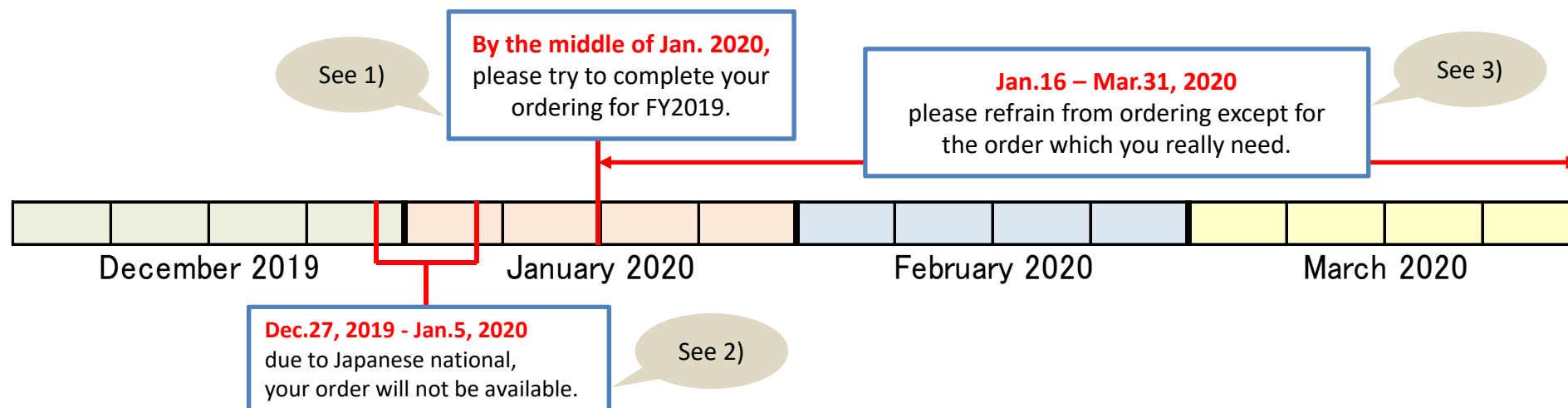See 2)

To avoid placing a heavy stress on AUIG2 and make your order smoothly,
1) We need your cooperation to move up your schedule for ordering and try to complete your order by the middle of Jan. 2020.
2) Due to Japanese national holiday from Dec.27 to Jan.5, your order will not be available.
3) From Jan.16 to Mar.31, 2020, in order to prioritize the orders of ALOS 6th PI, please kindly ask you to refrain from ordering except for the order which you really need.

As your remaining order quota for ALOS/ALOS-2 will continuously be available after April,
your order planning to avoid from the middle of January to March would be very much appreciated.

When ordering, please continue to observe the order rules on next page.

--------＜PLEASE STRICTLY OBSERVE Order Rules＞------------

If you don't, there are cases when we suspend your ordering.

*You don't have any obligation to use up your order quota.
 Please order just the data which you really need.
*The purpose of your use should be based on RA contract.
 You can not order the data for other purposes.

1) The maximum number of scenes you can order per one time/one day
   Please be sure to order
    : within 10 scenes(ScanSAR: 5 scenes)per one time
    : within 10 scenes(ScanSAR: 5 scenes)x 2 times totally per one day

2) On your ordering procedure, when you specify order options,
   Please do not delete a check mark at "Providing in Parts" to avoid
   making your order "Batch Order" that is a single order with several
   scenes placing a high load on AUIG2.

3) Before you click "Go to Order" button, please be sure to confirm
   the processing level and other parameter setting.

4) The downloadable period is 10 days after the product is ready to
   be provided.
   If you receive the email from AUIG2 that "Product providing preparation
   is completed", please start downloading as soon as possible.
   After the downloadable period, the product will be deleted automatically.
   We are not available to extend the download period or recover the product.

<NOTE>
 Especially please pay attention to ScanSAR data which needs
 a lot of time to be downloaded due to its large data volume.

<ATTENTION>
 -Please understand that there is a case which we ask you to stop
  ordering depending on situation.
 -Please understand that we will not be able to recover
  : your wrong order
  : your expired download period