

**Resumption of JAXA Earth Observation Satellite Data Providing System:G-Portal and  
End of Alternative provision of ALOS-2 Open and Free data service**

Apr.1, 2025

Thank you for using JAXA Earth observation satellite data.

We would like inform you that we will resume G-Portal (<https://gportal.jaxa.jp/gpr/>) service from 1 April 2025. The alternative provision service will end on 31 March 2025 and users are requested to order via G-Portal from 1 April.

ALOS-2 Open and Free Support Desk E-mail (Z-ALOS-2\_OF@ml.jaxa.jp) will be deactivated on 7 April.

If you have previously registered as a G-Portal user, you can continue to use your account.

On the other hand, if you do not have a G-Portal account, please refer to the manual below and register as a user before using the service.

[https://gportal.jaxa.jp/gpr/assets/mng\\_upload/COMMON/upload/Instructions\\_for\\_G-Portal\\_service\\_en.pdf](https://gportal.jaxa.jp/gpr/assets/mng_upload/COMMON/upload/Instructions_for_G-Portal_service_en.pdf)

Thank you for your understanding.

Contact from 1 Apr 2025:

Japan Aerospace Exploration Agency G-Portal support desk

E-mail : [Z-gportal-support@ml.jaxa.jp](mailto:Z-gportal-support@ml.jaxa.jp)