

-----<PLEASE STRICTLY OBSERVE Order Rules>-----

If you don't, there are cases when we suspend your ordering.

- *You don't have any obligation to use up your order quota.
Please order just the data which you really need.
- *The purpose of your use should be based on RA contract.
You can not order the data for other purposes.

1) The maximum number of scenes you can order per one time/one day
Please be sure to order
: within 10 scenes(ScanSAR: 2 scenes)per one time
: within 10 scenes(ScanSAR: 2 scenes)x 2 times totally per one day

2) Before you click "Order" button, please be sure to confirm
and other parameter setting.
Please note that it is NOT possible to cancel the order after
click "Order" button.

3) The downloadable period is 10 days after the product is ready to
be provided.
After the downloadable period, the product will be deleted
automatically.
We are not available to extend the download period or recover
the product.
- Especially please pay attention to ScanSAR data because it may
need a lot of time to be downloaded due to its large data volume.

<NOTE>

Downloading ALOS-2 is ONLY via SFTP.

- Depending on the organization to which the user belongs,
access to the outside by SFTP may be prohibited by policy.
In that case, please consult with your network administrator
of your organization.
- G-Portal uses 2051 instead of normal 22 for the TCP port used
for SFTP in consideration of safety.

+++ATTENTION+++

- Please understand that there is a case which we ask you to stop
ordering depending on situation.
- Please understand that we will not be able to recover
: your wrong order
: your expired download period.

If you have any questions, please contact below.

EORC Order Desk
e-mail: Z-orderdesk@ml.jaxa.jp